

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

863-683-8224

<b>BOOKS</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Basic Text, English, hard cover	EN-1101		\$11.00	
Basic Text, English, soft cover	EN-1102		\$11.00	
Basic Text, soft cover pocket-sized version	EN-1106		\$11.00	
Basic Text, Large Print	LG-1101		\$15.00	
Just For Today, soft cover	EN-1112		\$8.10	
Just For Today, soft cover - pocket-sized version	EN-1113		\$8.40	
Sponsorship Book, soft cover	EN-1130		\$7.40	
It Works, hardcover	EN-1140		\$8.10	
It Works, soft cover	EN-1143		\$7.60	
It Works, hardcover - pocket-sized version	EN-1144		\$8.40	
It Works, large print	LG-1140		\$11.60	
NA Step Working Guides	EN-1400		\$7.70	
<b>BOOKLETS</b>		<b>Book subtotal -&gt;</b>		
<b>DESCRIPTION</b>	<b>ITEM #</b>		<b>PRICE</b>	<b>TOTAL</b>
Twelve Concepts for NA Service	EN-1164		\$1.85	
Introductory Guide to NA	EN-1200		\$1.80	
White Booklet	EN-1500		\$0.67	
White Booklet for H&I - no staples	EN-1500H&I		\$0.67	
White Booklet, large print	LG-1500		\$0.67	
The Group Booklet	EN-1600		\$0.85	
Behind the Walls	EN-1601		\$0.85	
Behind the Walls for H&I - no staples	EN-1601H&I		\$0.85	
In Times of Illness	EN-1603		\$2.95	
NA – A Resource in Your Community	EN-1604		\$0.35	
Information about NA	EN-1604A		\$0.26	
The Group IP #2	EN-3102		\$0.28	
Working Step Four in NA #10	EN-3110		\$0.70	
By Young Addicts For Young Addicts #13	EN-3113		\$0.28	
For Those in Treatment # 17	EN-3117		\$0.28	
The Loner #21	EN-3121		\$0.28	
For The Parents...Of Young People #27	EN-3127		\$0.28	
NA Groups and Medication	EN-2205		\$0.28	
Principles and Leadership in NA Service	EN-2206		\$0.28	
<b>PAMPHLETS</b>		<b>Booklets Subtotal-&gt;</b>		
<b>IP DESCRIPTION &amp; NUMBER (#)</b>	<b>ITEM #</b>		<b>PRICE</b>	<b>TOTAL</b>
Who, What, How & Why # 1	EN-3101		\$0.22	
Another Look # 5	EN-3105		\$0.22	
Recovery, Relapse # 6	EN-3106		\$0.22	
Am I an Addict? # 7	EN-3107		\$0.22	
Just For Today # 8	EN-3108		\$0.22	
Living the Program # 9	EN-3109		\$0.22	
Sponsorship # 11	EN-3111		\$0.22	
Triangle of Self-Obsession #12	EN-3112		\$0.22	
One Addict's Experience #14	EN-3114		\$0.22	
PI and the NA Member #15	EN-3115		\$0.22	
For the Newcomer #16	EN-3116		\$0.22	
Self-Acceptance #19	EN-3119		\$0.22	
H&I and the NA Member # 20	EN-3120		\$0.22	
Welcome to NA #22	EN-3122		\$0.22	
Staying Clean on the Outside #23	EN-3123		\$0.22	
Money Matters Self -Support in NA #24	EN-3124		\$0.48	
Accessibility For Those w/Additional Needs #26	EN-3126		\$0.22	
Funding NA Services #28	EN-3128		\$0.32	
Introduction To NA Meetings	EN-2201		\$0.22	
Group Business Meetings	EN-2202		\$0.22	
Group Trusted Servants: Roles and Responsibilities	EN-2203		\$0.22	
Disruptive and Violent Behavior	EN-2204		\$0.22	
		<b>Pamphlets Subtotal-&gt;</b>		
		<b>PAGE 1 TOTAL :</b>		

<b>SERVICE HANDBOOKS AND GUIDES</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
H&I Handbook (with Audio CD)	EN-2101		\$8.75	
H & I Basics	EN-2101G		\$0.55	
Public Relations Handbook	EN-2102		\$8.95	
PR Basics	EN-2102B		\$1.60	
A Guide to World Service	EN-2104		\$3.90	
Literature Committee Handbook	EN-2105		\$2.50	
Handbook for NA Newsletters	EN-2106		\$1.90	
A Guide to Phoneline Service	EN-2107		\$3.25	
Treasurer's Handbook	EN-2109		\$1.90	
Group Treasurer's Workbook	EN-2110		\$1.90	
A Guide to Local Service	EN-2111		\$6.40	
Outreach Resource Information	EN-2113		\$2.50	
Additional Needs Resource Information	EN-2114		\$2.50	
Institutional Group Guide	EN-2115		\$3.90	
Planning Basics	EN-2116		\$1.85	
			<b>HandBook subtotal -&gt;</b>	
<b>ACCESSORIES</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Group Treasurer's Record Pad	EN-9001		\$0.68	
Literature Rack (Wire, 8 Pocket)	EN-9053		\$19.00	
Literature Rack (Wire, 16 Pocket)	EN-9054		\$25.00	
Literature Rack (Wire, 20 Pocket)	EN-9055		\$35.00	
NA Wallet Cards – 500 (Overdose/Jail)	EN-9060		\$6.40	
NA Wallet Cards – 500 (Recovery is Possible)	EN-9061		\$6.40	
NA Wallet Cards – 500 (3rd Step)	EN-9062		\$6.40	
NA Wallet Cards – 500 (Serenity Prayer)	EN-9063		\$6.40	
NA Wallet Cards – 100 (Mixed)	EN-9064		\$2.50	
NA Wallet Group Reading Cards - (Bundle of 15)	EN-9127		\$2.40	
7 Poster Set	EN-9070		\$9.10	
"My Gratitude Speaks" Poster	EN-9071		\$1.30	
Serenity Prayer Poster	EN-9072		\$1.30	
Twelve Steps Poster	EN-9073		\$3.00	
Twelve Traditions Poster	EN-9074		\$3.00	
Third Step Prayer Poster	EN-9075		\$1.30	
Just For Today Poster	EN-9076		\$1.30	
PI Folder	ZPR001005		\$0.53	
Group Reading Cards	EN-9130		\$4.20	
Basic Journal - (Gift Edition Basic Text Design )	EN-9400		\$18.90	
NA Medallion Journal Black	EN-9401		\$15.75	
NA Medallion Journal Terra Cotta	EN-9402		\$15.75	
"Basic" Mug - dark blue	EN-9415		\$5.80	
Medallion Holder Keychain Gold	EN-6090		\$12.60	
Medallion Holder Keychain Silver	EN-6091		\$12.60	
Medallion Holder Necklace Gold	EN-6095		\$12.60	
Medallion Holder Necklace Silver	EN-6096		\$12.60	
PR Tote Bag	ZPRTOTEBAG		\$2.08	
			<b>Accessories subtotal -&gt;</b>	
		<b>PAGE 2 TOTAL:</b>		

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

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<b>KEY TAGS</b>					
<i>DESCRIPTION</i>		<i>ITEM #</i>	<i>QUANTITY</i>	<i>PRICE</i>	<i>TOTAL</i>
Welcome – White		EN-4100		\$0.48	
30 Days – Orange		EN-4101		\$0.48	
60 Days – Green		EN-4102		\$0.48	
90 Days – Red		EN-4103		\$0.48	
6 Months – Blue		EN-4104		\$0.48	
9 Months – Yellow		EN-4105		\$0.48	
1 Year – Moonglow		EN-4106		\$0.48	
18 Months – Grey		EN-4107		\$0.48	
Multiple Years – Black		EN-4108		\$0.48	
<b>CHIPS</b>			<b>Key Tags subtotal -&gt;</b>		
<i>DESCRIPTION</i>		<i>ITEM #</i>	<i>QUANTITY</i>	<i>PRICE</i>	<i>TOTAL</i>
Welcome – White		EN-4200		\$0.32	
30 Days – Orange		EN-4201		\$0.32	
60 Days – Green		EN-4202		\$0.32	
90 Days – Red		EN-4203		\$0.32	
6 Months – Blue		EN-4204		\$0.32	
9 Months – Yellow		EN-4205		\$0.32	
1 Year – Moonglow		EN-4206		\$0.32	
18 Months – Grey		EN-4207		\$0.32	
Multiple Years – Black		EN-4208		\$0.32	
<b>MEDALLIONS</b>			<b>Chips subtotal -&gt;</b>		
<i>DESCRIPTION</i>	<i>YEARS</i>	<i>ITEM #</i>	<i>QUANTITY</i>	<i>PRICE</i>	<i>TOTAL</i>
<b>Fill in year needed example- Bronze (10 year) or =&gt; EN-4310 for example</b>					
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
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Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bronze		EN-43		\$2.90	
Bi-Plate		EN-53		\$12.36	
Bi-Plate		EN-53		\$12.36	
Bi-Plate Discontinue			<b>Medallions subtotal -&gt;</b>		
Some stock available please call			<b>PAGE 3 TOTAL:</b>		

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

863-683-8224

**SPANISH BOOKS AND BOOKLETS**

DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL
Basic Text, soft cover	CS-1102		\$11.00	
Just For Today, soft cover	CS-1112		\$8.10	
Sponsorship Book, soft cover	CS-1130		\$7.40	
It Works, hardcover	CS-1140		\$8.10	
Step Working Guide	CS-1400		\$7.70	
Introductory Guide to NA	CS-1200		\$1.80	
White Booklet	CS-1500		\$0.67	
The Group Booklet	CS-1600		\$0.85	
Behind the Walls	CS-1601		\$0.85	
In Times of Illness	CS-1603		\$0.81	
Working Step Four in NA #10	CS-3110		\$0.70	
NA – A Resource in Your Community	CS-1604		\$0.35	
Information About NA	CS-1604A		\$0.26	
Twelve Concepts for NA Service	CS-1164		\$1.85	
The Group IP #2	CS-3102		\$0.28	
For Those in Treatment #17	CS-3117		\$0.28	
The Loner #21	CS-3121		\$0.28	
Self Support #25	CS-3125		\$0.48	
A Guide To World Service	CS-2104		\$3.90	
A Guide To Local Service	CS-2111		\$6.40	

**SPANISH PAMPHLETS**

**Books subtotal ->**

IP DESCRIPTION & NUMBER (#)	ITEM #	QUANTITY	PRICE	TOTAL
Who, What, How & Why # 1	CS-3101		\$0.22	
Another Look # 5	CS-3105		\$0.22	
Recovery, Relapse # 6	CS-3106		\$0.22	
Am I an Addict? # 7	CS-3107		\$0.22	
Just For Today # 8	CS-3108		\$0.22	
Living the Program # 9	CS-3109		\$0.22	
Sponsorship #11	CS-3111		\$0.22	
Triangle of Self-Obsession # 12	CS-3112		\$0.22	
By Young Addicts For Young Addicts #13	CS-3113		\$0.28	
One Addict's Experience # 14	CS-3114		\$0.22	
PI and the NA Member # 15	CS-3115		\$0.22	
For the Newcomer #16	CS-3116		\$0.22	
Self-Acceptance # 19	CS-3119		\$0.22	
H&I and the NA Member # 20	CS-3120		\$0.22	
Welcome to NA # 22	CS-3122		\$0.22	
Staying Clean on the Outside # 23	CS-3123		\$0.22	
Money Matters Self -Support in NA #24	CS-3124		\$0.48	
Accessibility For Those W / Additional Needs #26	CS-3126		\$0.22	
For The Parents...Of Young People #27	CS-3127		\$0.28	
Funding NA Services #28	CS-3128		\$0.32	

**SPANISH KEY TAGS**

**Pamphlets subtotal ->**

DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL
Welcome – White	CS-4100		\$0.48	
30 Days – Orange	CS-4101		\$0.48	
60 Days – Green	CS-4102		\$0.48	
90 Days – Red	CS-4103		\$0.48	
6 Months – Blue	CS-4104		\$0.48	
9 Months – Yellow	CS-4105		\$0.48	
1 Year – Moonglow	CS-4106		\$0.48	
18 Months – Grey	CS-4107		\$0.48	
Multiple Years – Black	CS-4108		\$0.48	

**SPANISH MEDALLIONS**

**Keytags subtotal ->**

DESCRIPTION	YEARS	ITEM #	QUANTITY	PRICE	TOTAL
<b>Fill in year needed example- Bronze (10 year) or =&gt; EN-4310 for example</b>					
Bronze		CS-43		\$2.90	
Bronze		CS-43		\$2.90	
Bronze		CS-43		\$2.90	
Bronze		CS-43		\$2.90	

**SPANISH POSTERS & READING CARDS**

**Key Tags subtotal ->**

DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL
6 Poster Set	CS-9070		\$9.10	
"My Gratitude Speaks" Poster	CS-9071		\$1.30	
Serenity Prayer Poster	CS-9072		\$1.30	
Twelve Steps Poster	CS-9073		\$3.00	
Twelve Traditions Poster	CS-9074		\$3.00	
Third Step Prayer Poster	CS-9075		\$1.30	
Just For Today Poster	CS-9076		\$1.30	
Group Reading Cards	CS-9130		\$4.20	

**Posters subtotal ->**

**PAGE 4 TOTAL:**

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

NON DISCOUNTABLE ITEMS SHEET				
BOOKS AND CD ROMS				
DESCRIPTION	ITEM #	QUANTITY	PRICE *	TOTAL
CD ROM - It Works ( not audio )	EN-8910		\$19.80	
CD ROM - Step Working Guide ( not audio )	EN-8911		\$19.80	
CD ROM - Just For Today ( not audio )	EN-8912		\$19.80	
Southern Exposure FL History Book - soft cover	HISTORY		\$5.00	
Basic Text, Gift Edition	EN-1107		\$25.00	
Miracles Happen	EN-1120		\$26.20	
Just For Today, Gift Edition	EN-1114		\$15.75	
It Works, Gift Edition	EN-1142		\$15.75	
Sponsorship Book, Gift Edition	EN-1131		\$19.00	
Starter Kit	EN-9020		\$6.10	
			<b>Books/CD ROM subtotal -&gt;</b>	
SPECIALTY ITEMS		QUANTITY		
Leather Flip Photo Album Black			\$12.00	
Leather Zippered CD Holder Variety of Brown			\$12.00	
Leather Key Tag Medallion Holder Variety of Brown or Black			\$8.00	
JIMMY K LOGO BLANKET			\$50.00	
FLAMELESS 6"VANILLA SENTED(with Jimmy K Logo)			\$16.00	
FLAMELESS 4" VANILLA SENTED(with Jimmy K Logo)			\$12.00	
HANGING MONKEY(with Jimmy K Logo)			\$15.95	
18 OZ TANGERINE VANILLA			\$14.95	
Floral Stained Glass Serenty Prayer			\$52.50	
Basic Text Blue NA T-Shirt (sizes Medium-Large)			\$12.00	
			<b>Specialty Items subtotl-&gt;</b>	
VIDEO AND AUDIO TAPE LITERATURE		QUANTITY		
Just for Today Video tape (special order)	EN-8000		\$55.10	
Basic Text Audio CD Set (4)	EN-8811		\$9.70	
It Works Audio CD	EN-8821		\$17.90	
Step Working Guide - Audio CD's ( 6-cd set )	EN-8830		\$22.70	
NA Audio Archive Sampler on CD	EN-8950		\$15.75	
			<b>Video/Tape subtotal -&gt;</b>	
MEETING LISTS OR FLYERS		QUANTITY	PRICE*	
<i>Get Your Meeting List or flyers Copied</i>				
Single Side Black & white 8 1/2 x 11 ( email your meeting list)			\$0.08	
Double Sided Black & white 8 1/2 x 11 ( email your meeting list)			\$0.16	
Single Side Full Color 8 1/2 x 11 ( email your meeting list)			\$0.36	
Double Sided Full Color 8 1/2 x 11 ( email your meeting list)			\$0.72	
			<b>Meeting List or Flyers subtotal -&gt;</b>	
MEDALLIONS				
DESCRIPTION	YEARS	ITEM #	QUANTITY	PRICE*
Fill in year needed example- Color (10 year) or =>		Blue 10 for example		
Purple		P-		\$20.30
Purple		P-		\$20.30
Blue		B-		\$20.30
Blue		B-		\$20.30
Burgandy		BU-		\$20.30
Burgandy		BU-		\$20.30
Green		G-		\$20.30
Pink		P-		\$20.30
Pink		P-		\$20.30
Black		BL-		\$20.30
Black		BL-		\$20.30
			<b>Subtotal for Medallions -&gt;</b>	
<b>PAGE 5 TOTALS :</b>			<b>NON-DISCOUNTABLE TOTAL *</b>	

**\*\*PLEASE NOTE: ALL ORDERS MUST BE PREPAID IN FULL BEFORE SHIPMENT CAN OCCUR, EXCEPT FOR AREAS WITHIN THE FLORIDA AND SOUTH FLORIDA REGIONS\*\***

**\*\*\*LITERATURE ORDERS RECEIVED WITHIN 3 WEEKS OF AREA WILL BE DELIVERED BY FOLLOWING AREA. AFTER 3 WEEKS THEY MAY OR MAY NOT BE FILLED IN TIME!\*\*\***

<b>PAGE TOTALS:</b>	PAGE 1	>>>	(+) \$
	PAGE 2	>>>	(+) \$
	PAGE 3	>>>	(+) \$
	PAGE 4 SPANISH	>>>	(+) \$
	TOTAL NON-DISCOUNTABLE	>>>	(+) \$
	TOTAL DISCOUNTABLE	>>>	(=) \$

<b>DISCOUNTS:</b>	2%	3%	5%	6%	7.50%	>>>	(-) \$
	\$200-399.00	\$400-599.00	\$600-999.00	\$1000-2499.00	\$2500.00 and up		

<b>HANDLING AND PROCESSING FEE:</b> <small>Handling and processing fees help the RSO offset the costs of handling, credit card processing and shipping materials such as boxes, etc.</small>	1.5%	3.50%	>>>	(+) \$
	<input checked="" type="radio"/> Check	<input type="radio"/> Credit Card		

**SUB-TOTAL**      (=) \$

**\*\*IF YOU ARE TAX EXEMPT YOU MUST PROVIDE A COPY OF TAX EXEMPT CERTIFICATE\*\***

<b>FLORIDA SALES TAX:</b>	Enter Total if you owe 6% tax here	>>>	(+) \$
	Enter Total if you owe 6.5% tax here	>>>	(+) \$
	Enter Total if you owe 6.75% tax here	>>>	(+) \$
	Enter Total if you owe 7% tax here	>>>	(+) \$
	Enter Total if you owe 7.5% tax here	>>>	(+) \$

**SHIPPING FEE:**      Shipping fees are based on total weight of products ordered.      (+) \$  
 The RSO will notify you with shipping fee when the order is filled.

*The shipping fee is available immediately when ordering online.*  
 Please visit <http://floridarso.org> to place your order online.

**\*\*\*All prices are subject to change without notice**      **TOTAL**      (=) \$      **\$0.00**

<b>MAIL ORDER TO:</b> Florida Regional Service Office, Inc. 706 N. Ingraham Avenue Lakeland, FL 33801 Phone: (863) 683-8224    FAX (863) 683-8184 Email Order To: <a href="mailto:flarso@floridarso.org">flarso@floridarso.org</a>	The Preferred CreditCard Method is the Secured Online Website CREDIT CARD: VISA    M/C  CARD #: _____ EXPIRATION DATE: _____ Online Store: <a href="http://www.floridarso.org">www.floridarso.org</a>
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**MAKE ALL CHECKS & MONEY ORDERS PAYABLE TO: Florida Regional Service Office**

<b>BILL TO:</b>	<u>Name:</u> _____	<u>Day Phone:</u> _____
	<u>Street Address</u> _____	
	<u>City</u> _____ <u>State</u> _____	<u>Zip Code</u> _____
<b>SHIP TO:</b>	<u>Name:</u> _____	<u>Day Phone:</u> _____
	<u>Street Address</u> _____	
	<u>City</u> _____ <u>State</u> _____	<u>Zip Code</u> _____

Enter Your Group, Area, or Facility Here:  
 We need you Email :

Did we meet or exceed your expectations?       Yes       NO